



A Microsoft service update can quietly break how you close, ship and plan

For finance and IT leaders running Dynamics 365 Finance and Operations.

The problem: each Microsoft service update is a chance for something to break

Microsoft ships four Dynamics 365 Finance and Operations service updates a year and requires you to take at least two. When Microsoft applies an update automatically, it updates your sandbox seven days before production.

What a service update can quietly break

These are the four failure patterns we check for on every cycle:

1. **Finance can't close the period.** A production order is marked finished, but its work-in-process balance never clears, and finance needs a manual adjustment.
2. **The floor waits.** A license plate or piece of work stays locked to a user or device until someone unlocks it by hand.
3. **Planning numbers stop making sense.** Master planning produces action messages nobody trusts, and people start overriding the system.
4. **A transfer silently fails.** An interface to a warehouse, label or transport system stops with no error, and nobody knows until something downstream is wrong.

In our experience, catching these by hand takes one to two weeks of consultant, IT and business time per update.

If this sounds familiar, [book a 20-minute intro call](#) or call +1 (737) 439-2246.

What ReleaseGuard™ does before production

DES-Core™ ReleaseGuard™ is our release-cycle regression assurance service.

- **Before each Microsoft service update**, we hold a test library built from your own design documents and a baseline of your configuration.
- **In the window between your sandbox update and production**, we report what the update changed and run your critical scenarios.
- **Then** we hand your process owners an acceptance pack with evidence behind every line.

Our team reviews everything before it reaches you.

Why DES

We've delivered hundreds of Microsoft Dynamics implementations, across both AX and D365 Finance and Operations, and every one of our consultants is certified in Dynamics 365 Finance and Operations.

ReleaseGuard™ needs no Copilot licensing and works whether or not you use Microsoft's Regression Suite Automation Tool.

Next step

A 20-minute intro call to see what ReleaseGuard™ would check for your processes. [Book a time](#), call +1 (737) 439-2246, or email contact@dynamicsexpert.tech.